



BBC Pool Service, LLC
 (610) 966-POOL (7665)
 info@bbcpools.com
 www.bbcpoolservice.com
 HIC: PA161555



2024 RESIDENTIAL SERVICE AGREEMENT

OPENING SERVICES - POOLS LESS THAN 40,000 GALLONS

Pool w/single filtration system	\$440	<input type="checkbox"/>
Pool & Spa w/single filter system	\$500	<input type="checkbox"/>
Pool & Spa w/multiple filter systems	\$590	<input type="checkbox"/>
Heater Service - single heater system	\$275	<input type="checkbox"/>
Salt Cell Cleaning - per cell	\$35	<input type="checkbox"/>
Replace Mineral Cartridge	\$260	<input type="checkbox"/>
Vacuum - per 15 minutes/Max 1 hour	\$25	<input type="checkbox"/>

VALET SERVICES - POOLS LESS THAN 40,000 GALLONS

Weekly Valet - Single filter system	\$110	<input type="checkbox"/>
Weekly Valet - Multiple filter systems	\$125	<input type="checkbox"/>
Weekly year-round indoor valet	\$100	<input type="checkbox"/>
Bi-weekly valet/non-concurrent	\$150	<input type="checkbox"/>

CLOSING SERVICES - POOLS LESS THAN 40,000 GALLONS

Pool w/single filter system	\$490	<input type="checkbox"/>
Pool & Spa w/single filter system	\$575	<input type="checkbox"/>
Pool & Spa w/multiple filter systems	\$625	<input type="checkbox"/>
Raised wall/cabbling/waterfall	\$60	<input type="checkbox"/>
Cover or service requiring water entry	\$60	<input type="checkbox"/>
Spa only (separate trip or solo spa)	\$225	<input type="checkbox"/>
Winter Service - 2 visits	\$220	<input type="checkbox"/>

Distance/Region Surcharges - Each Visit

No surcharge - Up to 20 miles radius from 358 Main St Emmaus
\$25 - surcharge 20 to 30 miles radius from 358 Main St Emmaus
\$75 - surcharge 30 to 50 miles radius from 358 Main St Emmaus

Assessed by Zip Code - see our listing by zip code

PARADISE POOL PACKAGE

Prepay for a full season package including opening, weekly valet, closing, and winter watch and receive 5% discount on the services. Discount does not apply to additional chemicals, parts, or other services provided in addition to the contracted services. **Valid until 4/15/24**

Services Included w/Opening

- ◆ Remove and fold cover/place poolside
- ◆ Remove winter plugs and gizzmos
- ◆ Prime and start filter systems
- ◆ Reinstall handrails and ladders
- ◆ Start up and test heater and pool equipment
- ◆ Add Chemicals: Algaecide, Stain & Scale, Shock

Note: Vacuuming is not included in opening.

Services Included w/valet

- ◆ Skim surface, empty skimmers and pump baskets
- ◆ Vacuum bottom of pool/spa - up to 15 minutes
- ◆ Backwash filter if equipped
- ◆ Visual inspection of pool equipment
- ◆ Add balancing chemicals (included w/service)
- ◆ Add treatment chemicals (additional charge)

Services Included w/Closing

- ◆ Blow out lines, drain equipment, lower pool
- ◆ Install winter plugs and gizzmos
- ◆ Break down filters, wash grids/cartridges
- ◆ Remove handrails and ladders
- ◆ Add algaecide, stain & scale remover, & shock
- ◆ Inspect equipment and discuss service needs
- ◆ Skim surface and install cover and cover pump

Services Included w/Winter Watch

- ◆ Check pool cover, pump & water level
- ◆ Check water chemistry/add chlorine

** Accounts with past-due balances will not be scheduled **

Note: To protect your private financial information, BBC Pool Service will no longer hold credit card information in our system. If you wish to prepay the service, please call our office.

CUSTOMER INFORMATION

Name

Street

City **Zip**

Email

Phone

Opening week/date preferred

Closing week/date preferred

Preferred Day of Week for Service

We will do our best to accommodate your request. Final scheduling will be based on geographic location. All dates are weather permitting.

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Please review our guidelines for services on the following pages. Customer is responsible for having the pool and equipment ready and accessible for each service. Either party can cancel this agreement with 30 days written notice. You agree to pay any balances for purchases or services provided. Thank you for your business.

SIGN

DATE



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2024 RESIDENTIAL POOL VALET AGREEMENT

OPENING GUIDELINES

1. Customer is responsible to bring water level up to middle of skimmer/tile line prior to opening; if we arrive to open the pool as scheduled and the pool water level is not suitable for start-up, we will charge an additional \$100 for return trip.
2. Additional chemicals beyond the opening start up chemicals and parts which need to be repaired or replaced are not included and will be billed accordingly. Opening start up chemicals include a start up pack for up to 40,000 gallons and includes algaecide, stain and scale remover, and shock. If pool requires additional start up chemicals due to condition of pool, additional costs will be discussed with the customer.
3. Payment is due upon completion of service and invoicing. Late fees will be assessed at 2% monthly of the outstanding balance. Customers with past-due balances will not be serviced.
4. We recommend that the Homeowner be present at time of opening so we can review the condition of the pool together and discuss the opening and service plan. We will provide pictures of the opening.
5. Customer should let our team know where to store the cover and all parts should be available when our team arrives. We will charge for all replacement parts needed for start up.
6. We do not vacuum the pool at opening. Pool vacuuming at opening is an additional charge of \$25 per quarter hour with a one hour maximum. Return trip for further vacuuming will be charged at valet rates.

VALET GUIDELINES

1. Customer must provide access to the pool, equipment, and any customer supplied chemicals at time of appointment. Water should be at middle of skimmer/tile line for each service. Customer is responsible for water chemistry and conditions of pool between visits.
2. Chemicals not included with service will be charged at current list prices. We will use customer supplied chemicals if preferred. Customer will receive a chemistry report and list of chemicals applied during each visit.
3. Balancing chemicals are included in the valet service and include chemicals to manage PH, alkalinity, and chlorine stabilizers. Treatment chemicals will be billed as applied and generally include but not limited to algaecide, stain & scale remover, tabs, and shock.
4. Payment is due upon completion of service and invoicing. Late fees will be assessed at 2% monthly of the outstanding balance. Customers with past-due balances will not be serviced.
5. Our team will conduct a visual inspection of the pool and pool equipment and notify the customer of any concerns prior to making any service arrangements requiring invoicing. Minor repairs or part replacement may be made with no cost to homeowner at discretion of service team.
6. Standard valet includes 15 minutes of vacuuming. If pool conditions require additional vacuuming we will charge \$25 per fifteen minute intervals with a one hour maximum.
7. Standard valet is scheduled for 30 to 45 minutes. If conditions of the pool require more extensive service, additional charges will be discussed with customer prior to our performing the additional services.

CLOSING GUIDELINES

1. Pool cover, pump, appropriate extension cords, plugs, gizmos and other closing equipment should be at pool site when the service team arrives. We recommend the homeowner be present for the closing so we can review the condition of the pool with the homeowner prior to closing the pool. Replacement plugs and gizmos will be invoiced upon completion of service.
2. Closing does not include vacuuming, only skimming of the surface. We will close the pool as is when we arrive. Vacuuming is an additional \$25 per quarter hour with a maximum of 1 hour. Return trip will be invoiced at valet rates.
3. Winter Watch is recommended to assist you in managing water levels during the winter season. Water levels should be maintained 2 to 3 inches below the tile line to protect the plaster and reduce chances of freeze damage to the tile.
4. Payment is due upon completion of service and invoicing. Late fees will be assessed at 2% monthly of the outstanding balance. Customers with past-due balances will not be serviced.

Services Included w/Heater Service

- ◆ Clean and vacuum cabinet/clear all vents
- ◆ Clean heat exchanger
- ◆ Complete manufacturer's recommended maintenance

Manufacturers recommend an annual inspection and service.