



BBC Pool Service, LLC
 (610) 966-POOL (7665)
 info@bbcpools.com
 www.bbcustompoolservice.com
 HIC: PA161555



2024 RESIDENTIAL SERVICE REQUEST

SERVICE CALL/EMERGENCY SERVICE

Service call to assess and address customer concerns - first 30 minutes	\$150 first 30 minutes
Additional time at customer location - billed in 15 minute increments	\$100 per hour
Weekend surcharge - added for any Saturday/Sunday/Holiday service request	\$50 Per hour

STANDARD SERVICE REQUESTS

Pressure Testing - Leak detection	\$375 first 2 hours
Pressure Testing - Leak detection - additional time beyond 2 hours	\$100 per hour
Salt Cell Cleaning - separate trip	\$135
Mineral Cartridge Replacement (Fusion or Nature 2)	\$260
Heater Service - single heater systems	\$275
Install new heater/replace existing heater	Call for quote
Install new/replace pumps/filters or other equipment	Call for quote

1. Customer should be home and present during equipment assessment. Service team will discuss findings and make appropriate repairs during visit. Return trip to complete repairs will be billed at standard service rates of \$100 per hour.
2. All parts and chemicals needed for any repairs will be discussed with customer prior to completion of the service and will be invoiced to the customer upon completion of service.
3. Customer outside our standard service range of 20 miles from the 18049 zip code will be charged an additional zone fee of \$25 per each additional 10 miles. Our office will confirm charges and acceptance of location.
4. Payment is due upon completion of service and invoicing. Late fees will be assessed at 2% monthly of the outstanding balance.

Note: To protect your private financial information, BBC Pool Service will no longer hold credit card information in our system. If you wish to prepay the service, please call our office.

CUSTOMER INFORMATION

Name

Street

City **Zip**

Email

Contact #

** Any accounts with outstanding balances will not be scheduled **

We will do our best to accommodate your request. We try to schedule geographically & all dates are weather permitting.

Please make sure everything is accessible for the service techs.

Please describe your service need or concern:

SIGN

DATE